Multifactor Authentication (MFA) on the ROOT

To help keep your account secure, we're introducing Multifactor Authentication (MFA) to the ROOT.

What is MFA?

Multifactor Authentication is a security process that requires users to verify their identity using two or more methods before gaining access. This usually means combining your password with a second step, like a code sent to your email.

Why is MFA important?

MFA adds an extra layer of protection to your account. If someone were to get hold of your password, they wouldn't be able to access your account without the second verification step.

What to Expect

✅ **Email Verification**: After entering your password, you'll receive a one-time code via email to complete the login.

⏱ **Session Duration**: Once authenticated, you won't need to complete the second verification step on the same device for 8 hours – you will just need your password if you need to log back in. After that, you'll be asked to reauthenticate.

🔳 **New Devices**: You'll need to reauthenticate when logging in from a new device.

Need Help?

If you have questions or run into issues, please contact root@rcslt.org

Additionally, if your email address is not up to date, make sure you let us know.